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MPL Raw Data Accessing Troubleshooting

I. Purpose:

This procedure is used to troubleshoot the MPL Raw Data Accessing

II. Cautions and Hazards:

None

III. Requirements:

None

IV. Procedure:

A. Method 1 (Close ingest and restart)-Preferred:

1. Hold down the Alt key.
2. Repeatedly press the Tab key until "MPL Ingest" is selected.
3. Release the Alt key to display the MPL Ingest program.
4. Select OK at the display error message. The ingest will terminate.
5. Press Ctrl-Esc to get the Windows Start menu.
6. Select "Find," then "Files or Folders."
7. TYPE `MPL_Ingest.exe` in the Named place. Select Find Now.
8. Double-click on `MPL_Ingest.exe` to restart the ingest.
9. Watch the `MPL_Ingest` window long enough to verify that blue progress bar indicates that files are being ingested.
10. Hold down the Alt key.
11. Repeatedly press the Tab key until "Micropulse Liidar" is selected.
12. Release the Alt key to display the Micropulse Lidar program.
13. If the Micropulse Lidar program says, "Idle..." select the small icon of a cloud with a blue background in the upper left hand side of the screen to start collecting data.

B. Method 2: (Reboot)

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1. Reboot is probably the easiest thing for the observers to do but it is not generally the best solution. The MPL ingest running on the PC occasionally encounters a problem accessing the raw data file. When this occurs, the ingest hangs.

V. References:

None

VI. Attachments:

None